



AirLink® Complete – Managing, Monitoring and Securing Your Devices Just Got Easier

REMOTE DEVICE
& SECURITY
MANAGEMENT
*with AirLink
Management
Service (ALMS)*



OUT-OF-BAND
MANAGEMENT
(AirLink XR80 router only)

HARDWARE
WARRANTY

TECHNICAL
SUPPORT

AIRLINK® COMPLETE

What is AirLink Complete?

AirLink Complete is a subscription service that combines best-in-class network management software, industry-leading technical support and warranty. It is a cost-effective way to ensure your mission critical infrastructure operates securely and at peak efficiency. One year of AirLink Complete is included with all new AirLink routers except the XR90.



AirLink Management Service

Semtech' [AirLink Management Service](#) (ALMS) software makes it easy to remotely deploy, monitor and maintain multiple routers. A single dashboard displays up-to-date information about all of your routers. You can easily manage your equipment, apply firmware updates and security patches, reduce downtime and lower your cost of ownership. ALMS also streamlines router fleet administration, serving as the system of record for support, warranty, and service subscriptions.



Technical Support

Get direct access to Technical Support provided by Semtech.

- 24/7/365 technical support from wireless experts via phone or online access
- Free access to [The Source](#) for all technical documentation and software downloads



Extended Hardware Warranty

Extend your hardware warranty up to 5 years with an active AirLink Complete subscription. Full warranty terms are available at www.sierrawireless.com/end-user-warranty



Out-of-Band Management (XR80 router)

When you choose the XR80 router, it includes a dedicated cellular radio built into the chassis of the router that has resilient access to ALMS, providing over-the-air out-of-band management access with your ongoing AirLink Complete subscription.



ACCELERATED AND SECURE DEPLOYMENTS

- No more heavily manual, device-by-device configuration and deployment.
- Our device management software enables you to get multiple routers quickly working in the field.
- Easy-to-use configuration templates ensure each router is set-up consistently, to your requirements, and new routers can be simply added.
- Keep your solution current and secure with real-time monitoring, automatic alerts, and easy access to the latest security patches.



SIMPLIFY OPERATIONS

- Remotely monitor, manage, and upgrade your routers over-the-air, anytime, anywhere.
- At-a-glance monitoring with drill-down capability helps you to pro-actively manage your routers.
- Get access to the latest software updates that can be deployed to all your routers with a few clicks.



REDUCE DOWNTIME

- Keep your routers operating at peak efficiency.
- Access to wireless experts which means faster troubleshooting and problem-solving.
- Extended hardware warranty option gives you peace of mind while lowering your total cost of ownership.

Semtech - Supporting Your Success

Semtech is committed to your success with these additional value added options:

- **Hybrid Cloud** – This optional security feature merges the benefits of cloud technology with on-premise security controls for the management of your AirLink® XR and RX routers offering ultimate security and efficiency.
- **Smart Connectivity** – Adding our connectivity to your routers can further simplify your deployments.
- **ALMS VPN** – Establishes a VPN connection between ALMS and the infrastructure where your devices are located.
- **Single Sign-On** – Enables users to log in to ALMS using the enterprise credentials they use every day.
- **AirLink Premium Upgrade** – This optional service upgrade encompasses all the benefits of AirLink Complete, enhanced with:
 - **Advanced Mobility Reporting:** comprehensive monitoring of your network and vehicles through out-of-the-box reports including coverage maps, coverage trails, driver behavior, engine fault summary, and more
 - **Advance Replacement:** same-day shipping for in-warranty router replacements to minimize downtime and spare inventory
 - **ALMS Tracker Widget:** near real-time map view of your routers for live system tracking



Contact us to Learn More

Visit the **AirLink Services Portfolio** page www.sierrawireless.com/airlink-services or email sales@semtech.com for more information.

About Semtech

Semtech Corporation (Nasdaq: SMTC) is a high-performance semiconductor, IoT systems and cloud connectivity service provider dedicated to delivering high-quality technology solutions that enable a smarter, more connected and sustainable planet. Our global teams are committed to empowering solution architects and application developers to develop breakthrough products for the infrastructure, industrial and consumer markets.

To learn more about Semtech technology, visit us at Semtech.com or follow us on [LinkedIn](#) or [X](#).